Visiting rules of HANGAR climbing centre

Operator: CLIMBING GYM, s.r.o.

The climbing centre operated by the operator (hereinafter referred to as "the centre") is intended exclusively for training of bouldering and free climbing sport activities (hereinafter also referred to as "climbing"), for climbing as part physical education and for organizing competitions.

All visitors of the climbing center are obliged to familiarize themselves with these visitin rules, hereinafter referred to as "VR" and to be guided by it also in the sense of subsequent amendments to the VR - the valid version is always availbale for inspection at the reception and on the information board located in the climbing wall.

Visitors confirm compliance with the VR by signing the registration form or online by registering before a first visit of the centre. By signing the visitors confirm that they have familiarized themselves with the rules of the climbing centre and the code of conduct at the wall, and that they accept these rules and consider them binding.

Visitor: A visitor is any person who, during the operation hours of the climbing centre, either climbes or belays another climber or moves within the area of the centre (dressing rooms, bar, fitness).

Professional supervision (service): professional supervision is performed by a person appointed by the operator.

Boulder Wall Climber: A climber who climbs without belaying over mats.

Juvenile – A person between the age of 13-18.

Child – A person under 13 years of age.

Parent – A person supervising a child, legal representative or other adult person who takes responsibility over a child.

By paying the entrance fee or by entering the centre, each visitor agrees with all conditions specified in the VR.

The visitor is obliged to purchase an identification chip of the climbing centre during the first visit.

The activity of climbing on the climbing wall is only allowed to people who have paid the entrance fee.

All visitors of the climbing centre acknowledge that they are practicing the sport of climbing at their own and confirm that they are fully aware of all hazards resulting from performing climbing on climbing walls. All visitors note, that climbing and belaying while climbing is permitted by the operator only to persons who are properly and safely master climbing and belaying techniques, including fall techniques.

Before starting sports activities on the climbing wall every visitor is obliged to evaluate his/her current state of health, physical capabilities, as well as abilities and experience with the activity of free climbing, belaying and all techniques related to this activity. Operator doesn't take responsibility over the detriment of persons who overestimate their physical abilities or health conditions.

The operator strictly does not recommend practicing free climbing to people with health problems, especially cardiology problems, with heart diseases or pregnant women, etc.

It is strictly prohibited to enter the area of climbing wall and practice climbing under the influence of alcohol or other addictive substances. The operator is authorized to deny the access to the climbing wall to a person who is visibly under the influence of alcohol or another addictive substance.

Every visitor over 13 years of age is obliged to fill a registration form before a first visit of the climbing wall and confirm the compliance with VR by his/hers signature. With not filling the registration form, the access to the climbing wall is prohibited. At the request of the operator, or persons authorized by the operator (receptionist), the visitor is obliged to prove his/her identity and age by presenting an identity document or another identification card with a photo.

Juvenile between 13-18 years of age can perform the sport activities and climbing in the climbing wall without an adult supervision only after submitting a written consent of the law representative to the operator. The consent is available at the website of the operator. The law representative states that he or she agrees to performing of sport activities of his/her child in the climbing centre on his/her own and he/she takes full responsibility over his/her child.

Child

Entry of persons under the age of 13 years is only possible under the supervision of a parent or other adult, who hereby takes full responsibility for the child. The supervising adult is obliged to always have the child over the supervision, in all areas of the climbing centre during the entire visit.

Free movement of children (up to 6 years old) is prohibited without the supervision of an instructor or parent in climbing wall areas, outside the children's park (corner). There is a risk of serious injury.

Climbers are not responsible for what happens below them while climbing!

Every visitor is obliged to obey the instructions of the professional supervision – service appointed by the operator all times. Visitors have the option of renting a high-quality, safe and fully functional sports equipment by the manufacturer intended for climbing and this equipment must be used in accordance with the instructions provided by the manufacturer and recommendations of professional supervision - services. The operator is not responsible for the technical condition of the visitor's own equipment.

Every visitor is obliged to follow these basic principles and rules of safe climbing and sports activities on the climbing wall:

- A climbing wall is not a playground! Do not let your children run around unsupervised and climb the wall. If a climber falls on a child, there is a risk of serious injury to both participants!!
- Children and juveniles can only climb under the supervision of an adult who takes responsibility over them, or after signing the consent of the legal representative (13-18 years).
- Do not leave any objects in the landing area that could endanger the climber in the event of a fall.
- Simultaneous climbing of two or more climbers on one boulder is prohibited.
- Climbing is only permitted in climbing shoes.
- Entry to the children's exercise park is permitted in socks, climbing shoes or clean sneakers.
- Do not wear excess equipment (harness, etc.).

- If you are not currently climbing, do not stay in the landing area below a climber.
- Helping or holding the climber is allowed.
- Only use holds and structures to climb. It is forbidden to climb outside the places determined for climbing.
- It is forbidden to climb on the outside of the towers in the children's activity park.
- Climbing by adults in the children's corner and children's exercise park is prohibited in the presence of children.
- Entry to the children's exercise park is not permitted with food and drink.
- The training wall intended for climbing with a rope can only be used with belaying and. The belayer hereby claims to have mastered security techniques of belaying.

It is forbidden to stay in the space under the wall, except the people who are currently climbing or belaying another person.

Every visitor is obliged to report detected technical defects on the climbing wall, including a loose hold, belay device and to the professional supervision – service immediately and alert any other visitor who intends to enter the damaged area.

Every visitor is obliged to behave in such a way to not to threaten or restrict other visitors. In the event of an accident, he or she is obliged to provide first aid to the injured and immediately call a doctor or professional supervisor, who will call him.

Professional supervision - service has a first aid kit available.

Any visitor who discovers a violation of the code of safe climbing and sports activities at climbing centre by a third party is obliged to inform the professional supervision - service about this action.

Each visitor is also obliged to keep all areas of the climbing centre clean and in order. He/she is obliged to observe the principles of fire prevention and familiarize himself with the Fire Department Procedure by the alarm sign posted in the climbing centre area.

It is strictly forbidden to consume alcohol, smoke or to consume any other addictive substances in the areas of the climbing centre while performing climbing activities. Alcohol can be consumed in the areas intended for that.

The operation of business activities in the entire area of the climbing centre is only permitted with the consent of the operator of the climbing centre.

The operator or professional supervision (service) is entitled to order out of the climbing centre a person who violates the provisions of this VR or the codes of safe free climbing any time, without the right to a refund entrance fee. The operator reserves the right not to allow entry to a person who violated this VR or the rules of safe free climbing in the climbing centre repeatedly.

The operator guarantees visitors personal data protection.

The operator reserves the right to close part of the climbing centre stated in advance for private purposes.

By signing the registration form visitors express their consent to the operator to process submitted personal data in accordance with Act No. 101/2000 Coll., on the protection personal data in the valid version for the purpose determined by the operator for the period necessary to achieve this purpose.

This VR is issued by the operator and is valid and binding for all the visitors of climbing centre since the day of its publishment. This VR is published by the operator on website of the operator, at the same time it is available in the reception area and within the space of the climbing centre for every visitor having the opportunity to read it.

The operator reserves the right to change and update this VR.

We wish you a nice stay in the climbing centre. We believe that you will pardon potential imperfections and will help us to fix them. If you want to enjoy a pleasant, safe and conflict-free stay in the climbing centre, please follow this VR and principles of decent behaviour. Thank you!

In Ostrava, 8.9. 2023

Climbing gym, s.r.o.